SECWIDE TENURE ANALYSIS

Please note: An asterisk indicates that the number of responses in a category were less than 6; they are not reported in order to minimize the risk of identifying individual respondents. As a result, the total respondents may vary per figure.

1a. My division/office is able to attract talented and qualified employees.		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa	_ ·		not 10W	Т	'otal
quanned employees.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	247	52.22	153	32.35	35	7.40	19	4.02	9	1.90	10	2.11	473	100.00
5 years to less than 15 years	108	44.63	89	36.78	16	6.61	13	5.37	9	3.72	7	2.89	242	100.00
15 years or more	81	39.13	79	38.16	30	14.49	17	8.21	*	*	*	*	207	100.00

1b. My division/office retains its most talented and qualified employees.		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa			not low	Т	'otal
employees.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	148	31.56	133	28.36	60	12.79	47	10.02	40	8.53	41	8.74	469	100.00
5 years to less than 15 years	68	28.22	85	35.27	26	10.79	34	14.11	22	9.13	6	2.49	241	100.00
15 years or more	39	18.22	86	40.19	36	16.82	30	14.02	16	7.48	7	3.27	214	100.00

1c. Management usually hires employees who are a good fit for SEC's mission.		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa		_	not 10W	Т	'otal
nt for SEC s mission.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	195	41.23	167	35.31	46	9.73	33	6.98	14	2.96	18	3.81	473	100.00
5 years to less than 15 years	63	26.03	105	43.39	22	9.09	24	9.92	19	7.85	9	3.72	242	100.00
15 years or more	56	26.17	66	30.84	53	24.77	20	9.35	10	4.67	9	4.21	214	100.00

When new peo jobs in my div they are give	ople start in vision/office, en enough		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not low	Т	`otal
guidance and	a training.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less th	an 5 years	106	22.84	174	37.50	55	11.85	83	17.89	46	9.91	*	*	464	100.00
5 years to less t	han 15 years	52	21.58	86	35.68	28	11.62	34	14.11	30	12.45	11	4.56	241	100.00
15 years or mor	re	40	18.52	63	29.17	47	21.76	35	16.20	12	5.56	19	8.80	216	100.00

1e. Hiring is sometimes based more on personal connections than on substantive experience or qualifications.		ongly ree	Some agi		agre	ther e nor igree	Some disa	what gree		ongly gree		o not now	Т	'otal
quanneations.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	65	13.83	78	16.60	84	17.87	64	13.62	110	23.40	69	14.68	470	100.00
5 years to less than 15 years	60	24.79	45	18.60	37	15.29	29	11.98	49	20.25	22	9.09	242	100.00
15 years or more	46	21.40	47	21.86	34	15.81	29	13.49	34	15.81	25	11.63	215	100.00

2a. SEC management is committed to the ongoing training and development of staff.		ongly ree	Some agi		agi no		Some disa		Stro disa	ngly gree	D no kn	ot	Т	`otal
or starr.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	216	45.96	172	36.60	34	7.23	31	6.60	17	3.62	*	*	470	100.00
5 years to less than 15 years	89	37.08	91	37.92	22	9.17	24	10.00	14	5.83	*	*	240	100.00
15 years or more	77	36.67	86	40.95	19	9.05	13	6.19	15	7.14	*	*	210	100.00

2b. SEC needs to invest more in the development of new staff.		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa		_	not 10W	Т	otal
staii.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	101	21.58	152	32.48	106	22.65	63	13.46	31	6.62	15	3.21	468	100.00
5 years to less than 15 years	57	23.55	87	35.95	57	23.55	24	9.92	8	3.31	9	3.72	242	100.00
15 years or more	46	21.50	56	26.17	55	25.70	24	11.21	13	6.07	20	9.35	214	100.00

2c. The training I have received over the past three years has provided me skills and experience to meet SEC's needs.	~ • • •	ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa			not	Т	'otal
SEC 8 necus.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	135	28.66	174	36.94	81	17.20	33	7.01	18	3.82	30	6.37	471	100.00
5 years to less than 15 years	91	37.60	82	33.88	35	14.46	21	8.68	13	5.37	*	*	242	100.00
15 years or more	73	34.76	86	40.95	29	13.81	12	5.71	10	4.76	*	*	210	100.00

2d. Management in my division/office needs to do more to address skills gaps.		ongly ree	Some agi		agre	ther e nor egree	Some disa			ongly gree	_	not 10W	Т	`otal
more to address skins gaps.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	66	14.01	129	27.39	118	25.05	81	17.20	48	10.19	29	6.16	471	100.00
5 years to less than 15 years	51	21.79	64	27.35	61	26.07	35	14.96	23	9.83	*	*	234	100.00
15 years or more	53	24.88	55	25.82	50	23.47	31	14.55	16	7.51	8	3.76	213	100.00

3. To what extent, if at all, has the following type of training provided information and knowledge that is directly relevant to your work?

3a. Training provided by the SEC University including classroom, WebEx, and office/division specific trainings	gı	o a eat tent	To mode ext	erate	SI	o a nall tent		no tent	bas	No is to dge	D no kno	ot	Т	`otal
trainings	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	186	39.74	175	37.39	80	17.09	13	2.78	14	2.99	*	*	468	100.00
5 years to less than 15 years	83	34.73	89	37.24	50	20.92	9	3.77	8	3.35	*	*	239	100.00
15 years or more	78	39.00	81	40.50	41	20.50	*	*	*	*	*	*	200	100.00

3. To what extent, if at all, has the following type of training provided information and knowledge that is directly relevant to your work?

3b. External training or	gı	o a eat tent	To mode ext	erate	SI	o a nall tent		no tent		basis udge		not low	Т	'otal
conferences	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	132	28.21	141	30.13	66	14.10	20	4.27	88	18.80	21	4.49	468	100.00
5 years to less than 15 years	87	35.95	76	31.40	29	11.98	13	5.37	29	11.98	8	3.31	242	100.00
15 years or more	61	28.50	56	26.17	23	10.75	18	8.41	43	20.09	13	6.07	214	100.00

3. To what extent, if at all, has the following type of training provided information and knowledge that is directly relevant to your work?

3c. Computer-based training delivered by Internet via external vendors	gı	o a eat tent		a erate ent	SI	o a nall tent		o no tent		basis udge		not low	Т	`otal
external venuors	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	107	22.91	142	30.41	85	18.20	29	6.21	84	17.99	20	4.28	467	100.00
5 years to less than 15 years	43	17.92	77	32.08	55	22.92	21	8.75	33	13.75	11	4.58	240	100.00
15 years or more	45	21.03	69	32.24	32	14.95	22	10.28	35	16.36	11	5.14	214	100.00

5a. Supervisors and managers ensure that employees are included in the flow of relevant information.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree	D ne kn	ot	Т	otal
refevant information.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	134	28.63	169	36.11	48	10.26	59	12.61	58	12.39	*	*	468	100.00
5 years to less than 15 years	54	22.50	89	37.08	23	9.58	38	15.83	36	15.00	*	*	240	100.00
15 years or more	42	19.44	89	41.20	25	11.57	34	15.74	26	12.04	*	*	216	100.00

5b. My division/office supports open, two-way communication between staff and management.		ongly ree	Some agr	ewhat ree	agre	ther e nor igree	Some disa			ongly gree	D no kn		Т	`otal
management.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	191	40.81	138	29.49	52	11.11	47	10.04	40	8.55	*	*	468	100.00
5 years to less than 15 years	90	37.50	58	24.17	29	12.08	32	13.33	31	12.92	*	*	240	100.00
15 years or more	62	28.97	80	37.38	26	12.15	20	9.35	26	12.15	*	*	214	100.00

5c. Information is adequately shared across groups in my division/office.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ngly gree		not iow	Т	'otal
division/office.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	93	19.91	161	34.48	64	13.70	74	15.85	60	12.85	15	3.21	467	100.00
5 years to less than 15 years	52	21.76	71	29.71	28	11.72	45	18.83	36	15.06	7	2.93	239	100.00
15 years or more	41	18.98	70	32.41	38	17.59	33	15.28	28	12.96	6	2.78	216	100.00

5d. Communication across groups in my division/office has improved over the past three years.	~ • • • •	ongly ree	Some agi	what ree	agre	ther e nor gree	Some disa			ongly gree	_	not 10W	Т	`otal
three years.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	77	16.42	103	21.96	85	18.12	35	7.46	35	7.46	134	28.57	469	100.00
5 years to less than 15 years	64	26.34	61	25.10	49	20.16	31	12.76	32	13.17	6	2.47	243	100.00
15 years or more	46	21.20	64	29.49	51	23.50	18	8.29	28	12.90	10	4.61	217	100.00

5e. Overall, information and knowledge are shared openly at all levels within my division/office.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not low	Т	'otal
division/office.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	99	21.15	152	32.48	60	12.82	79	16.88	56	11.97	22	4.70	468	100.00
5 years to less than 15 years	52	21.58	54	22.41	39	16.18	49	20.33	41	17.01	6	2.49	241	100.00
15 years or more	34	15.74	68	31.48	40	18.52	36	16.67	32	14.81	6	2.78	216	100.00

5f. In my division/office, communication between other offices/divisions on work-related matters is		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa		_	not	Т	`otal
encouraged.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	167	35.46	150	31.85	65	13.80	42	8.92	36	7.64	11	2.34	471	100.00
5 years to less than 15 years	88	36.21	73	30.04	39	16.05	17	7.00	20	8.23	6	2.47	243	100.00
15 years or more	67	31.02	74	34.26	32	14.81	18	8.33	19	8.80	6	2.78	216	100.00

7a. In my division/office, the roles and responsibilities of supervisors and managers are clearly defined.	Stro	ongly ree	Some agi		agre	ther e nor igree	Some disa		Stro disa	ngly gree		not low	Т	`otal
uermeu.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	167	35.38	155	32.84	45	9.53	50	10.59	33	6.99	22	4.66	472	100.00
5 years to less than 15 years	80	32.92	70	28.81	30	12.35	31	12.76	24	9.88	8	3.29	243	100.00
15 years or more	71	32.87	69	31.94	34	15.74	25	11.57	10	4.63	7	3.24	216	100.00

7b. Supervisors and managers in my division/office are genuinely interested in the opinions of their staff.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not	Т	'otal
opinions of their staff.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	202	42.71	132	27.91	46	9.73	36	7.61	50	10.57	7	1.48	473	100.00
5 years to less than 15 years	82	33.88	69	28.51	20	8.26	38	15.70	27	11.16	6	2.48	242	100.00
15 years or more	60	28.44	67	31.75	36	17.06	26	12.32	22	10.43	*	*	211	100.00

7c. Promotion to management is mostly based on technical skills.	Stro agi	ngly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not 10W	Т	`otal
SKIIIS.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	46	9.77	57	12.10	84	17.83	59	12.53	48	10.19	177	37.58	471	100.00
5 years to less than 15 years	24	9.88	47	19.34	45	18.52	37	15.23	47	19.34	43	17.70	243	100.00
15 years or more	15	6.98	36	16.74	48	22.33	37	17.21	45	20.93	34	15.81	215	100.00

7d. Promotion to management is mostly based on the ability to manage people effectively.	Stro agi	~ •	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not 10W	Т	otal
chectively.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	37	7.91	62	13.25	84	17.95	58	12.39	64	13.68	163	34.83	468	100.00
5 years to less than 15 years	22	9.13	33	13.69	40	16.60	37	15.35	69	28.63	40	16.60	241	100.00
15 years or more	16	7.51	34	15.96	51	23.94	38	17.84	43	20.19	31	14.55	213	100.00

7e. Promotion to management is mostly based on connections that staff have with management.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not 10W	Т	`otal
with management.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	65	13.86	86	18.34	84	17.91	37	7.89	32	6.82	165	35.18	469	100.00
5 years to less than 15 years	61	25.31	47	19.50	47	19.50	26	10.79	25	10.37	35	14.52	241	100.00
15 years or more	43	19.91	56	25.93	49	22.69	13	6.02	24	11.11	31	14.35	216	100.00

7f. There is not much incentive to get promoted into a management position because the salary increase is minimal.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly igree	_	not 10W	Т	`otal
is minimai.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	52	11.06	77	16.38	93	19.79	65	13.83	59	12.55	124	26.38	470	100.00
5 years to less than 15 years	37	15.35	41	17.01	55	22.82	29	12.03	31	12.86	48	19.92	241	100.00
15 years or more	28	13.02	29	13.49	48	22.33	31	14.42	43	20.00	36	16.74	215	100.00

7g. Over the past 3 years, I have seen SEC staff leave due to being dissatisfied with a supervisor or		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not 10W	Т	`otal
manager.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	88	18.72	70	14.89	64	13.62	20	4.26	55	11.70	173	36.81	470	100.00
5 years to less than 15 years	72	29.75	64	26.45	26	10.74	12	4.96	32	13.22	36	14.88	242	100.00
15 years or more	70	32.71	39	18.22	38	17.76	14	6.54	20	9.35	33	15.42	214	100.00

8a. Workforce morale	gı	o a reat tent	To mode ext	erate	SI	o a nall tent		o no tent		basis udge	_	not iow	Т	`otal
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	122	25.90	106	22.51	80	16.99	47	9.98	72	15.29	44	9.34	471	100.00
5 years to less than 15 years	60	24.69	67	27.57	62	25.51	36	14.81	12	4.94	6	2.47	243	100.00
15 years or more	58	26.98	64	29.77	51	23.72	23	10.70	7	3.26	12	5.58	215	100.00

8b. Collaboration between	gı	o a reat tent	mod	a erate ent	SI	o a nall tent		o no tent		basis udge		not now	Т	otal
divisions and offices	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	93	19.75	101	21.44	78	16.56	48	10.19	83	17.62	68	14.44	471	100.00
5 years to less than 15 years	58	23.97	61	25.21	52	21.49	30	12.40	24	9.92	17	7.02	242	100.00
15 years or more	44	20.56	64	29.91	44	20.56	21	9.81	17	7.94	24	11.21	214	100.00

8c. Staff training focused on	gı	o a reat tent	mod	o a erate ent	SI	o a nall tent		o no tent		basis udge		not now	Т	otal
specific competencies	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	99	21.15	107	22.86	95	20.30	43	9.19	66	14.10	58	12.39	468	100.00
5 years to less than 15 years	48	19.92	70	29.05	62	25.73	33	13.69	12	4.98	16	6.64	241	100.00
15 years or more	42	19.44	58	26.85	53	24.54	27	12.50	11	5.09	25	11.57	216	100.00

8d. Transparency in the	gı	o a reat tent	mod	a erate ent	SI	o a nall tent		o no tent		basis udge		not now	Т	`otal
promotion process	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	32	6.82	45	9.59	65	13.86	112	23.88	118	25.16	97	20.68	469	100.00
5 years to less than 15 years	30	12.35	25	10.29	37	15.23	94	38.68	27	11.11	30	12.35	243	100.00
15 years or more	18	8.37	36	16.74	41	19.07	70	32.56	17	7.91	33	15.35	215	100.00

9. Over the past three years, how satisfied have you been with initiatives management developed to improve communication, the performance management system, and training opportunities?

9a. Initiatives designed to improve communication	awa any	ot re of such iative		ery sfied	Some satis		Some dissat		Ve dissat	ery cisfied	_	not now	Т	`otal
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	87	18.55	97	20.68	122	26.01	43	9.17	39	8.32	81	17.27	469	100.00
5 years to less than 15 years	35	14.46	47	19.42	96	39.67	31	12.81	25	10.33	8	3.31	242	100.00
15 years or more	27	12.62	41	19.16	78	36.45	28	13.08	23	10.75	17	7.94	214	100.00

9. Over the past three years, how satisfied have you been with initiatives management developed to improve communication, the performance management system, and training opportunities?

9b. Initiatives designed to improve the performance management system used to evaluate your performance	awa any	ot re of such ative		ery sfied	Some satis		Some dissat		Ve dissat	ery isfied		not 10W	Т	'otal
per for mance	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	93	19.96	65	13.95	105	22.53	41	8.80	49	10.52	113	24.25	466	100.00
5 years to less than 15 years	38	15.70	26	10.74	67	27.69	37	15.29	47	19.42	27	11.16	242	100.00
15 years or more	25	11.79	29	13.68	61	28.77	34	16.04	33	15.57	30	14.15	212	100.00

9. Over the past three years, how satisfied have you been with initiatives management developed to improve communication, the performance management system, and training opportunities?

9c. Initiatives designed to improve training opportunities	awa any	ot re of such ative		ery sfied	Some satis		Some dissat		Ve dissat	•	_ `	not now	Т	otal ·
opportunities	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	83	17.77	125	26.77	120	25.70	37	7.92	21	4.50	81	17.34	467	100.00
5 years to less than 15 years	23	9.62	65	27.20	82	34.31	31	12.97	24	10.04	14	5.86	239	100.00
15 years or more	19	8.96	60	28.30	83	39.15	16	7.55	19	8.96	15	7.08	212	100.00

10. Are the numbers of supervisors, managers, and Senior Officers currently in your division/office more than is needed, less than is needed, or an appropriate amount given the current workload?	tł	ore nan eded	A appro amo	priate		s than eded		o not now	Т	`otal
worktoau:	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	64	13.65	274	58.42	59	12.58	72	15.35	469	100.00
5 years to less than 15 years	55	22.92	130	54.17	36	15.00	19	7.92	240	100.00
15 years or more	39	18.31	121	56.81	15	7.04	38	17.84	213	100.00

11. Are the numbers of levels of supervision currently in your division/office more than is needed, less than is needed, or an appropriate amount given the current workload?	th	ore ian eded	A appro amo	priate	Lo th nee			o not now	Т	`otal
worktoau:	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	83	17.62	285	60.51	30	6.37	73	15.50	471	100.00
5 years to less than 15 years	60	24.79	144	59.50	20	8.26	18	7.44	242	100.00
15 years or more	41	19.07	124	57.67	12	5.58	38	17.67	215	100.00

12. What is your current, direct supervisor's position or title?	Dire	ector	Der Dire	outy ector	Gen Cou		Dep Gen Cou	eral	Asso Gen Cou		Assis Gen Cou		Ex Man			stant ector	Asso Dire			anch hief %	O1 #	ther %	T	otal %
1 year to less than 5 years	23	4.94	20	4.29	*	*	*	*	*	*	21	4.51	18	3.86	136	29.18	27	5.79	170	36.48	51	10.94	466	100.00
5 years to less than 15 years	21	8.82	13	5.46	*	*	*	*	*	*	12	5.04	*	*	58	24.37	10	4.20	85	35.71	39	16.39	238	100.00
15 years or more	8	3.76	9	4.23	*	*	*	*	8	3.76	15	7.04	*	*	41	19.25	10	4.69	82	38.50	40	18.78	213	100.00

13a. Is knowledgeable in the issue areas I conduct my work.		ongly ree	Some agi		Neit agi no disa	or	Some disa ₃		Stro disa		D no kn	ot	Т	'otal
WOIK.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	288	61.28	113	24.04	19	4.04	25	5.32	25	5.32	*	*	470	100.00
5 years to less than 15 years	142	59.41	59	24.69	11	4.60	12	5.02	15	6.28	*	*	239	100.00
15 years or more	115	53.24	67	31.02	16	7.41	9	4.17	9	4.17	*	*	216	100.00

13b. Has the skills and expertise to be an effective		ongly ree	Some agi		Neit agi no disa	or	Some disa ₃		Stro disa		D no kno	ot	Т	`otal
supervisor or manager.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	266	56.96	109	23.34	23	4.93	32	6.85	37	7.92	*	*	467	100.00
5 years to less than 15 years	139	58.40	51	21.43	14	5.88	15	6.30	19	7.98	*	*	238	100.00
15 years or more	114	53.02	50	23.26	19	8.84	18	8.37	14	6.51	*	*	215	100.00

13c. Does a good job in sharing information.		ongly ree	Some agi		Neit agi no disa	or	Some disa ₃		Stro disa		D no kn		Т	`otal
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	263	56.32	106	22.70	31	6.64	32	6.85	35	7.49	*	*	467	100.00
5 years to less than 15 years	121	50.63	61	25.52	22	9.21	13	5.44	22	9.21	*	*	239	100.00
15 years or more	107	50.00	56	26.17	18	8.41	20	9.35	13	6.07	*	*	214	100.00

13d. Clearly defines goals and		ongly ree	Some agi		agre	ther e nor gree	Some disa ₃		Stro disa	ngly gree	D no kn	ot	Т	`otal
expectations.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	220	46.91	125	26.65	41	8.74	42	8.96	41	8.74	*	*	469	100.00
5 years to less than 15 years	113	47.48	60	25.21	27	11.34	19	7.98	19	7.98	*	*	238	100.00
15 years or more	96	44.86	59	27.57	31	14.49	11	5.14	17	7.94	*	*	214	100.00

13e. Provides useful and constructive feedback.		ongly ree	Some agi		agre	ther e nor gree	Some disa ₃		Stro disa	0.0	_	not low	Т	otal (
constructive feedback.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	231	49.25	110	23.45	39	8.32	38	8.10	44	9.38	7	1.49	469	100.00
5 years to less than 15 years	125	52.52	54	22.69	22	9.24	19	7.98	18	7.56	*	*	238	100.00
15 years or more	99	46.70	59	27.83	26	12.26	16	7.55	12	5.66	*	*	212	100.00

13f. Will listen to me if we have differing ideas or		ongly ree	Some agi		Neit agi no disa	ree or	Some disa ₃		Stro disa			not 10W	Т	`otal
approaches.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	289	61.23	87	18.43	30	6.36	24	5.08	27	5.72	15	3.18	472	100.00
5 years to less than 15 years	156	65.82	44	18.57	7	2.95	13	5.49	17	7.17	*	*	237	100.00
15 years or more	122	57.28	58	27.23	16	7.51	11	5.16	6	2.82	*	*	213	100.00

13g. Is willing to change his or her position when there is compelling information.		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa	_ •		not 10W	Т	otal [
compening information.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	256	54.47	97	20.64	41	8.72	24	5.11	24	5.11	28	5.96	470	100.00
5 years to less than 15 years	133	55.42	56	23.33	9	3.75	17	7.08	13	5.42	12	5.00	240	100.00
15 years or more	98	45.79	54	25.23	27	12.62	11	5.14	9	4.21	15	7.01	214	100.00

13h. Gives me the flexibility I need to do my job effectively.		ongly ree	Some agi		Neit agi no disa	or	Some disa ₃		Stro disa		D no kn		Т	`otal
effectively.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	320	68.23	80	17.06	33	7.04	14	2.99	22	4.69	*	*	469	100.00
5 years to less than 15 years	165	71.12	43	18.53	14	6.03	*	*	10	4.31	*	*	232	100.00
15 years or more	128	60.09	60	28.17	11	5.16	6	2.82	8	3.76	*	*	213	100.00

13i. Spends too much time	Stro agi	~ •	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not iow	Т	`otal
closely monitoring my work.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	35	7.43	33	7.01	57	12.10	64	13.59	275	58.39	7	1.49	471	100.00
5 years to less than 15 years	21	8.82	10	4.20	35	14.71	33	13.87	139	58.40	*	*	238	100.00
15 years or more	16	7.41	15	6.94	32	14.81	31	14.35	114	52.78	8	3.70	216	100.00

15a. Overall, Senior Officers deal effectively with poor performing supervisors and managers.	Stro agi	~ .	Some agi		agre	ther e nor gree	Some disa			ongly gree		not 10W	Т	otal
managers.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	36	7.63	41	8.69	45	9.53	58	12.29	68	14.41	224	47.46	472	100.00
5 years to less than 15 years	17	7.02	24	9.92	32	13.22	47	19.42	61	25.21	61	25.21	242	100.00
15 years or more	15	6.91	24	11.06	35	16.13	32	14.75	42	19.35	69	31.80	217	100.00

15b. Overall, supervisors and managers deal effectively with poor performing staff.	Stro agi	~ .	Some agi		agre	ther e nor gree	Some disa	what gree		ngly gree		not 10W	Т	otal [
periorining starr.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	42	8.96	49	10.45	60	12.79	75	15.99	62	13.22	181	38.59	469	100.00
5 years to less than 15 years	21	8.68	34	14.05	25	10.33	58	23.97	61	25.21	43	17.77	242	100.00
15 years or more	15	6.94	34	15.74	38	17.59	39	18.06	35	16.20	55	25.46	216	100.00

15c. I know what is expected of me regarding my work performance.		ongly ree	Some agi		Neit agi no disa	ree or	Some disa		Stro disa		_	not iow	Т	`otal
performance.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	215	45.65	160	33.97	38	8.07	35	7.43	17	3.61	6	1.27	471	100.00
5 years to less than 15 years	129	53.75	72	30.00	20	8.33	10	4.17	9	3.75	*	*	240	100.00
15 years or more	128	59.53	55	25.58	16	7.44	9	4.19	7	3.26	*	*	215	100.00

15d. My direct supervisor provides sufficient performance feedback.		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa		_	not low	Т	`otal
performance feedback.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	216	45.76	127	26.91	45	9.53	41	8.69	30	6.36	13	2.75	472	100.00
5 years to less than 15 years	118	50.21	64	27.23	23	9.79	19	8.09	11	4.68	*	*	235	100.00
15 years or more	102	47.66	68	31.78	23	10.75	9	4.21	12	5.61	*	*	214	100.00

15e. The criteria for rewarding staff are clearly defined.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not now	Т	otal
stair are clearly defined.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	74	15.68	78	16.53	72	15.25	94	19.92	94	19.92	60	12.71	472	100.00
5 years to less than 15 years	42	17.65	54	22.69	34	14.29	46	19.33	62	26.05	*	*	238	100.00
15 years or more	32	14.88	51	23.72	38	17.67	31	14.42	53	24.65	10	4.65	215	100.00

15f. The criteria for promoting staff are clearly defined.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not now	Т	'otal
stan are clearly defined.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	55	11.63	67	14.16	74	15.64	79	16.70	110	23.26	88	18.60	473	100.00
5 years to less than 15 years	24	9.88	36	14.81	35	14.40	50	20.58	82	33.74	16	6.58	243	100.00
15 years or more	25	11.63	39	18.14	35	16.28	27	12.56	72	33.49	17	7.91	215	100.00

15g. The opportunities in my division/office to get promoted into a management position are limited.		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa			not now	Т	'otal
mmtcu.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	185	39.28	131	27.81	49	10.40	17	3.61	17	3.61	72	15.29	471	100.00
5 years to less than 15 years	123	51.90	64	27.00	25	10.55	14	5.91	*	*	11	4.64	237	100.00
15 years or more	88	40.74	61	28.24	25	11.57	10	4.63	15	6.94	17	7.87	216	100.00

15h. Favoritism is typically not an issue in promotions.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not now	Т	'otal
an issue in promotions.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	63	13.38	55	11.68	61	12.95	52	11.04	65	13.80	175	37.15	471	100.00
5 years to less than 15 years	42	17.28	32	13.17	28	11.52	40	16.46	65	26.75	36	14.81	243	100.00
15 years or more	34	15.81	25	11.63	40	18.60	37	17.21	51	23.72	28	13.02	215	100.00

15i. Promotions go to those who most deserve it.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not 10W	Т	`otal
most deserve it.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	58	12.34	71	15.11	68	14.47	49	10.43	49	10.43	175	37.23	470	100.00
5 years to less than 15 years	40	16.67	51	21.25	31	12.92	36	15.00	54	22.50	28	11.67	240	100.00
15 years or more	24	11.16	43	20.00	46	21.40	35	16.28	45	20.93	22	10.23	215	100.00

15j. There is a clear link between my performance and recognition of it.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not now	Т	`otal
and recognition of it.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	104	22.17	139	29.64	63	13.43	47	10.02	49	10.45	67	14.29	469	100.00
5 years to less than 15 years	53	21.99	74	30.71	31	12.86	31	12.86	45	18.67	7	2.90	241	100.00
15 years or more	47	22.38	66	31.43	39	18.57	27	12.86	31	14.76	*	*	210	100.00

15k. Current performance incentives are effective tools to motivate employees to perform well.		ongly ree	Some agi		agre	ther e nor egree	Some disa			ongly gree		o not now	Т	`otal
periorm wen.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	75	15.96	101	21.49	83	17.66	75	15.96	56	11.91	80	17.02	470	100.00
5 years to less than 15 years	33	13.69	45	18.67	45	18.67	48	19.92	60	24.90	10	4.15	241	100.00
15 years or more	30	14.02	42	19.63	58	27.10	32	14.95	40	18.69	12	5.61	214	100.00

16a. SEC's performance management system uses relevant criteria to evaluate my performance.		ongly ree	Some agi		agre	ther e nor egree	Some disa			ongly gree	_	o not now	Т	'otal
my periormance.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	81	17.12	143	30.23	72	15.22	52	10.99	48	10.15	77	16.28	473	100.00
5 years to less than 15 years	31	12.81	74	30.58	39	16.12	44	18.18	45	18.60	9	3.72	242	100.00
15 years or more	25	11.63	75	34.88	46	21.40	33	15.35	30	13.95	6	2.79	215	100.00

16b. SEC's performance management system allows supervisors and managers to have a meaningful discussion with their staff on how they are performing.		ongly ree	Some agi		agre	ther e nor egree	Some disa			ongly gree		o not now	Т	`otal
performing.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	96	20.43	136	28.94	65	13.83	56	11.91	36	7.66	81	17.23	470	100.00
5 years to less than 15 years	38	15.70	91	37.60	46	19.01	21	8.68	34	14.05	12	4.96	242	100.00
15 years or more	42	19.44	81	37.50	39	18.06	26	12.04	22	10.19	6	2.78	216	100.00

16c. SEC's performance management system provides consistent standards for rewarding performance.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not now	Т	`otal
per for mance.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	65	13.86	102	21.75	83	17.70	65	13.86	51	10.87	103	21.96	469	100.00
5 years to less than 15 years	27	11.20	56	23.24	50	20.75	37	15.35	55	22.82	16	6.64	241	100.00
15 years or more	23	10.70	55	25.58	47	21.86	42	19.53	37	17.21	11	5.12	215	100.00

16d. Changes need to be made to increase transparency in the process used to rate my performance.		ongly ree	Some agi		agre	ther e nor igree	Some disa	what gree	Stro disa	ngly gree		not now	Т	`otal
per for mance.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	73	15.53	107	22.77	114	24.26	52	11.06	33	7.02	91	19.36	470	100.00
5 years to less than 15 years	62	25.51	58	23.87	60	24.69	35	14.40	16	6.58	12	4.94	243	100.00
15 years or more	55	25.58	47	21.86	73	33.95	19	8.84	13	6.05	8	3.72	215	100.00

16e. Calibration of performance ratings by management improves fairness in the performance management system.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not 10W	Т	`otal
system.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	49	10.47	83	17.74	93	19.87	31	6.62	41	8.76	171	36.54	468	100.00
5 years to less than 15 years	18	7.47	48	19.92	68	28.22	31	12.86	41	17.01	35	14.52	241	100.00
15 years or more	24	11.27	44	20.66	52	24.41	20	9.39	35	16.43	38	17.84	213	100.00

16f. Employee performance appraisals are fair and appropriate under SEC's performance management system.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not 10W	Т	`otal
system.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	66	14.10	105	22.44	110	23.50	33	7.05	38	8.12	116	24.79	468	100.00
5 years to less than 15 years	26	10.88	57	23.85	63	26.36	29	12.13	42	17.57	22	9.21	239	100.00
15 years or more	22	10.28	56	26.17	48	22.43	31	14.49	38	17.76	19	8.88	214	100.00

18a. There is an atmosphere of trust in my division/office.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not low	Т	'otal
trust in my division/office.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	136	28.75	140	29.60	50	10.57	69	14.59	68	14.38	10	2.11	473	100.00
5 years to less than 15 years	48	20.00	68	28.33	34	14.17	48	20.00	42	17.50	*	*	240	100.00
15 years or more	36	17.06	64	30.33	31	14.69	44	20.85	36	17.06	*	*	211	100.00

18b. Employee morale is generally high most of the time.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not 10W	Т	'otal
time.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	123	26.06	134	28.39	62	13.14	74	15.68	64	13.56	15	3.18	472	100.00
5 years to less than 15 years	41	17.23	65	27.31	39	16.39	43	18.07	50	21.01	*	*	238	100.00
15 years or more	29	13.49	64	29.77	44	20.47	29	13.49	43	20.00	6	2.79	215	100.00

18c. I have a voice in decisions that affect me and my work environment.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not	Т	'otal
chvironinent.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	137	29.09	138	29.30	68	14.44	70	14.86	49	10.40	9	1.91	471	100.00
5 years to less than 15 years	59	24.69	74	30.96	39	16.32	31	12.97	36	15.06	*	*	239	100.00
15 years or more	50	23.47	74	34.74	28	13.15	27	12.68	34	15.96	*	*	213	100.00

18d. Management in my division/office has taken steps to improve employee morale.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree		not low	Т	'otal
moraic.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	136	28.94	152	32.34	58	12.34	41	8.72	45	9.57	38	8.09	470	100.00
5 years to less than 15 years	68	28.33	81	33.75	31	12.92	24	10.00	25	10.42	11	4.58	240	100.00
15 years or more	50	23.15	75	34.72	37	17.13	22	10.19	25	11.57	7	3.24	216	100.00

18e. Supervisors and managers in my division/office tolerate honest mistakes.		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa	- ·		not now	Т	`otal
nonest mistaxes.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	160	34.04	149	31.70	42	8.94	31	6.60	34	7.23	54	11.49	470	100.00
5 years to less than 15 years	83	34.16	84	34.57	28	11.52	15	6.17	22	9.05	11	4.53	243	100.00
15 years or more	49	23.00	84	39.44	34	15.96	15	7.04	21	9.86	10	4.69	213	100.00

18f. Protecting investors is sometimes hampered by staff or managers who view firms as places they can potentially work at in the future.	Stro agi	ngly ree	Some agi		agre	ther e nor gree	Some disa			ongly gree	_	not 10W	Т	'otal
iuture.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	20	4.25	13	2.76	41	8.70	34	7.22	172	36.52	191	40.55	471	100.00
5 years to less than 15 years	10	4.17	12	5.00	30	12.50	8	3.33	92	38.33	88	36.67	240	100.00
15 years or more	10	4.63	13	6.02	38	17.59	10	4.63	52	24.07	93	43.06	216	100.00

18g. There are clearly defined policies and procedures for doing my work.		ongly ree	Some agi		agre	ther e nor gree	Some disa		Stro disa		_	not 10W	Т	`otal
doing my work.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	131	27.70	177	37.42	61	12.90	62	13.11	35	7.40	7	1.48	473	100.00
5 years to less than 15 years	76	31.28	84	34.57	35	14.40	25	10.29	17	7.00	6	2.47	243	100.00
15 years or more	71	33.49	88	41.51	23	10.85	22	10.38	8	3.77	*	*	212	100.00

18h. Innovative ideas are encouraged in my division/office.		ongly ree	Some agi		agre	ther e nor egree	Some disa		Stro disa		_	not low	Т	otal [
uivision/office.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	155	32.84	151	31.99	68	14.41	47	9.96	33	6.99	18	3.81	472	100.00
5 years to less than 15 years	82	34.75	78	33.05	28	11.86	28	11.86	20	8.47	*	*	236	100.00
15 years or more	63	29.17	80	37.04	33	15.28	21	9.72	10	4.63	9	4.17	216	100.00

18i. Fear of public scandals has made SEC overly cautious and risk-averse.		ongly ree	Some agi		agre	ther e nor gree	Some disa			ngly gree		not 10W	Т	`otal
and risk-averse.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	63	13.35	86	18.22	72	15.25	43	9.11	61	12.92	147	31.14	472	100.00
5 years to less than 15 years	39	16.05	56	23.05	45	18.52	27	11.11	26	10.70	50	20.58	243	100.00
15 years or more	24	11.11	38	17.59	60	27.78	19	8.80	18	8.33	57	26.39	216	100.00

18j. In my view, the fear of being wrong makes supervisors and managers in my division/office reluctant to take a stand on important issues.		ongly ree	Some agi		agre	ther e nor egree	Some disa			ongly gree	_	o not now	Т	`otal
issues.	#	%	#	%	#	%	#	%	#	%	#	%	#	%
1 year to less than 5 years	72	15.29	90	19.11	64	13.59	76	16.14	92	19.53	77	16.35	471	100.00
5 years to less than 15 years	34	14.05	48	19.83	45	18.60	46	19.01	42	17.36	27	11.16	242	100.00
15 years or more	21	9.68	41	18.89	61	28.11	31	14.29	27	12.44	36	16.59	217	100.00